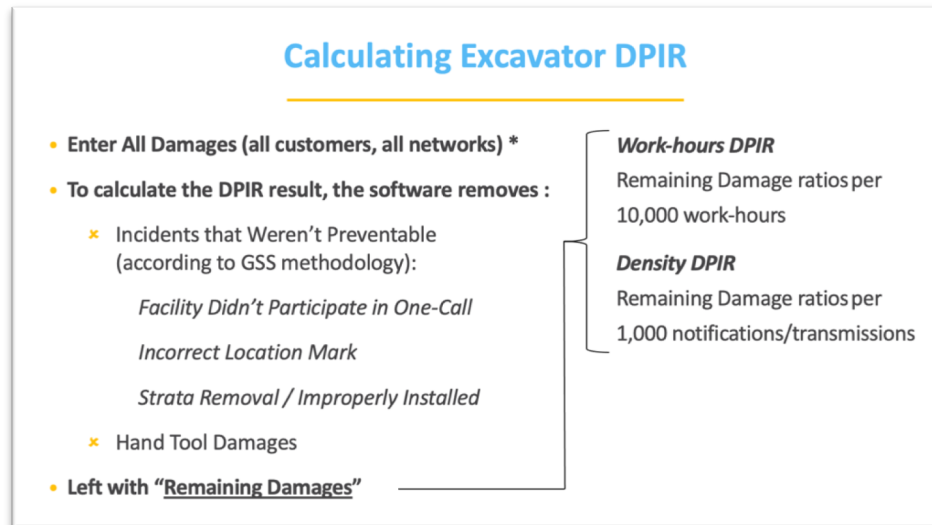


Understanding DPIR

Damage Prevention Incident Rate

What You Need to Know

The DPIR is a pair of rates calculated by the ShovelSafe software and representing a normalized rate of damage. It is a very straightforward calculation contrasting a company's "remaining damages" as compared to both work hours and one-call ticket notification volume.



To generate measurements for damage prevention, along with industry benchmarks for like entities, Gold Shovel Standard relies on a system of non-punitive reporting. Gold Shovel Standard does not interpret or provide analysis or judgment to DPIR. The role of Gold Shovel Standard is to create the infrastructure for and work towards the broad adoption of DPIR and does not rate or score entities.

Incident Reporting

DPIR is underpinned by the information that is entered into the ShovelSafe system by excavators which are cross-checked against the records of owners of buried infrastructure. It is critical, both to maintain participation in the Gold Shovel Standard program, and to ensure an accurate DPIR, that every incident, regardless of customer, network and whether or not at-fault be reported to the ShovelSafe system within 5 days of the incident.

Understanding ShovelSafe

ShovelSafe is the primary software tool related to incident reporting, damage analysis, DPIR benchmarking, subcontractor management and sharing of data (with permissions). While the software is designed be used without significant training, individual training sessions are always available at no additional charge. Please reach out to the Gold Shovel Standard team to schedule a one-on-one review of the software.